



## 2025 Wellness products at no cost to you

Your plan is proud to support you with an allowance that you can spend on over-the-counter health care products to help you take care of your health.

- Visit any CVS Pharmacy location or order your OTC items online and have them delivered to your home at no extra cost to you.



### **Important Information about your OTC benefit**

*If you don't receive your order, or, if it arrives defective or damaged, please call 1-888-628-2770 within 30 days of placing the order. Items are delivered by mail to your home at no charge. Please allow 5 days for delivery. Your OTC benefit is managed by OTC Health Solutions®, a division of CVS Health®. Eligible products vary by plan and are subject to change.*

*Other Providers are available in our network. MyTruAdvantage has HMO and PPO plans with a Medicare contract. Enrollment in MyTruAdvantage depends on contract renewal. MyTruAdvantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.844.425.4280 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1.844.425.4280 (TTY: 711)*

## Ready to get your products?

Order in 3 convenient ways: In store, Online or by phone.

### Order in store

Visit a CVS Pharmacy<sup>®\*</sup>. Match eligible items on the catalog to blue labeled items in store. When you are ready, provide your full name, date of birth and zip code at the register.

### Order online

Visit [cvs.com/benefits](https://cvs.com/benefits)

### Order by phone

Call 1-888-628-2770 Monday-Friday, 9 AM to 8 PM local time.

### How can I check my balance?

You can check your balance by going online to [cvs.com/benefits](https://cvs.com/benefits) or calling 1-888-628-2770 Monday-Friday, 9 AM to 8 PM local time.

### Download the OTC Health Solutions (OTCHS) mobile app on the App Store (iOS) or Google Play (Android).

- View your current balance.
- Scan items to confirm eligibility.
- Check out with the digital barcode.



During 2024 we offered the Over-the-Counter benefit through MyTruCard/MasterCard. Due to unforeseen circumstances with the MyTruCard, we will no longer be using the MyTruCard MasterCard for the Over-the-Counter benefit. Starting in 2025 we have partnered with CVS for the Over-the-Counter benefit. Here members will be able to visit any CVS retail location to make purchases, order online, or order by phone by using your Member Number/Member ID Card.

\*Please do not destroy or dispose of your MyTruCard MasterCard as you will still need this to pay for your vision benefits in 2025.

\*Excluding Target, Schnucks and select other CVS Pharmacy<sup>®</sup> locations.

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1 CVS Drive  
Woonsocket, RI 02885

Postage  
Placeholder

